

## **Trovicor's response re allegations about its surveillance technology's use by authoritarian governments to target human rights defenders**

23 September 2013

*Business & Human Rights Resource Centre invited Trovicor to respond to the following item:*

- German spy software is popular abroad", 7 Sep 2013, Deutsche Welle, <http://www.dw.de/german-spy-software-is-popular-abroad/a-17073430>

Trovicor referred us to their [website](#) and provided the following statement:

"Generally since trovicor was founded in 2009, we have been guided by our core values in a socially responsible manner. This includes corporate governance and participation in the global community.

In summary, the trovicor code requires all employees to conducting business in a respective manner by obeying the law in all countries where we sell.

trovicor's product and systems aim to protect and keep nations, citizens and public infrastructure safe. As supplier of lawful interception technology trovicor conducts a legal business and strictly observes all international laws – in Germany, in the European Community, and other countries and does not do business in countries which are subject to any kind of embargo or similar circumstances. Additionally all regulations of the Wassenaar Agreement are strictly obeyed.

trovicor's decision process whether supplying a country and/or a customer is based on two fundamental processes:

- trovicor's Export & Custom Control department's standard process including the observance of all applicable domestic and foreign export laws and import laws, regulations, embargo etc. and
- an additional management assessment of the political situation in the country of the customer.

trovicor doesn't supply any country which is in civil war or in conditions similar to civil war or for which such conditions are predictable. The same applies to services for existing installations.

Hopefully this clarifies the way trovicor GmbH operates; please understand that our contractual terms don't allow us to comment on individual clients, nor can we publish the countries that trovicor does not trade with."