

Sephora's response of 26th August 2020 to allegations that it was provided security guards by employees of [GSS Certis, a security company facing allegations of poor and cramped living conditions for its 2,000 workers](#)

Subject: RE: Sephora in our Weekly Newsletter - invitation to respond

Dear Isobel,

Apologies for the delay in answering you only now. I just saw your email when I was back from my annual leave.

Thank you for contacting us and for alerting us about this situation.

At SEPHORA, we respect and promote human rights and we select our suppliers and business partners accordingly. SEPHORA requires its suppliers to respect the ethical principles presented in its Supplier Code of Conduct – which has a dedicated section on labor standards and social responsibility – and to ensure that their own suppliers and subcontractors do the same. Although SEPHORA has never been involved in the Msheireb Downtown Doha project, we are going to conduct an investigation and audit of the security company involved in the case – with which we have a contract.

Best regards,

Téo Julien SENEOR