

## Business and Human Rights Resource Centre: Weekly Update Article Response (September 2020)

“Amazon surveillance boosts worker output, may limit unions: Paper”, Al Jazeera, 01 September 2020: <https://www.aljazeera.com/ajimpact/amazon-surveillance-boosts-worker-output-limit-unions-paper-200901024505182.html>

- *“These claims are not true. Like most companies, we have performance expectations for every Amazonian – be it corporate employee or fulfillment center associate and we measure actual performance against those expectations. Associate performance is measured and evaluated over a long period of time as we know that a variety of things could impact the ability to meet expectations in any given day or hour. We support people who are not performing to the levels expected with dedicated coaching to help them improve.”*
- *“Open Markets is a perennial critic that willfully ignores the fact that Amazon has created more jobs than any other company during the past decade, jobs that come with industry leading wages and benefits.”*

“The labor-busting law firms and consultants that keep Google, Amazon and other workplaces union-free”, The Conversation, 24 August 2020: <https://theconversation.com/the-labor-busting-law-firms-and-consultants-that-keep-google-amazon-and-other-workplaces-union-free-144254>

- *“Whole Foods Market recognizes the rights of our Team Members to decide whether union representation is right for them. We agree with the overwhelming majority of our Team Members that a direct relationship with Whole Foods Market and its leadership, where Team Members have open lines of communication and every individual is empowered to share feedback directly with their team leaders, is best. Our open-door communication policy allows us to understand and quickly respond to the needs of our workforce, while recognizing, rewarding, and supporting the goals of every member of our team. At Whole Foods Market, we're committed to treating all of our Team Members fairly, creating a safe, inclusive, and empowering working environment, and providing our Team Members with career advancement opportunities, great benefits, and competitive compensation, including an industry-leading starting minimum wage of \$15/hour.”*