



Leonard J. Cali
Senior Vice President - Global Public Policy
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1120 20th St., NW, Suite 1000
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October 30, 2020

Jennifer Brody
Legislative Manager
Access Now
jennifer@accessnow.org

Dear Ms. Brody and colleagues:

Thank you for your inquiry of October 21st regarding the importance of reliable mobile internet and voice connectivity for public gatherings that may surround the upcoming U.S. presidential election. AT&T is taking proactive steps to protect our network performance and our customer experience on Election Day. As we routinely do, in the coming days and weeks we will continue to monitor network demand and be prepared to deploy the assets needed to enhance coverage, repair networks, and add capacity, so that our customers can stay connected and access the information that they seek.

As you know from AT&T's [Human Rights Policy](#), AT&T is committed to respecting and protecting the freedom of expression of our users, as well as the fundamental role of the free press in ensuring the exercise of human rights. Through our services and platforms, we make it possible for our users to hold and share opinions freely, to seek out the ideas of others and to communicate their own. This exchange of information and ideas is at the very core of what we do as a company.

AT&T is proud to provide our customers with a robust and reliable network, including the nation's fastest nationwide 5G wireless network.¹ Over the past five years, AT&T has invested more than \$135 billion in our network to bring customers coverage and reliability they can count on. This investment has enabled us to respond to the COVID-19 pandemic, which led to increases in the volume of data traffic on our network of 20%. Further, we are building FirstNet®, the nationwide, wireless communications platform dedicated to America's first responders and public safety community. We also invest heavily in a Network Disaster Recovery program to maintain and restore coverage in areas affected by hurricanes, wildfires, and other disasters.

Sincerely,

A handwritten signature in blue ink, appearing to read "L. Cali".

¹ See, https://about.att.com/story/2020/ookla_fastest_wireless_network_q3.html.