

Target Group Limited / Target Servicing Limited

- Slavery and human trafficking statement

Slavery and human trafficking statement

This statement is made pursuant to section 54, Part 6 of the Modern Slavery Act 2015 (the Act) and sets out the steps that Target Group Limited and Target Servicing Limited have taken to ensure that slavery and human trafficking is not taking place in its supply chains or any parts of its business.

We are committed to improving our practices to combat slavery and human trafficking.

Organisation's structure

We provide Business Process Outsourcing (BPO) services and software solutions for over 50 major financial institutions.

We are a part of the Tech Mahindra (Group), and our ultimate parent company is Tech Mahindra Limited. Tech Mahindra Limited has its head office in India. We have over 1,000 employees and operate in UK.

Our policies on slavery and human trafficking

We are committed to ensuring that there is no modern slavery or human trafficking in our supply chains or in any part of our business. Our Anti-slavery Policy reflects our commitment to acting ethically and with integrity in all our business relationships and to implementing and enforcing effective systems and controls to ensure slavery and human trafficking is not taking place anywhere in our supply chains.

Due diligence processes for slavery and human trafficking

As Target Group Limited and Target Servicing Limited are not in an industry with a high risk of modern slavery, a risk-based approach has been adopted to review supply chains that fall within industries and countries that carry a higher risk of modern slavery. We have in place systems to:

- Identify and assess potential risk areas in our supply chains.
- Mitigate the risk of slavery and human trafficking occurring in our supply chains.
- Monitor potential risk areas in our supply chains.
- Protect whistle blowers.

Supplier adherence to our values

We have zero tolerance to slavery and human trafficking and we may terminate our relationship with individuals or suppliers working on our behalf who breach our Anti-Slavery and Trafficking Policy. As part of our initiative to identify and mitigate risk, we carry out appropriate due diligence when engaging and working with suppliers, whilst also ensuring that the work undertaken is proportionate to the services to be provided and the risk involved.

Training

To ensure a high level of understanding of the risks of modern slavery and human trafficking in our supply chains and our business, we provide relevant training to our staff.

Our effectiveness in combating slavery and human trafficking

We will review our Anti-Slavery and Trafficking Policy on an annual basis and ensure that sufficient steps are taken to prevent slavery or human trafficking in our supply chains.

This statement is made pursuant to section 54(1) of the Modern Slavery Act 2015 and constitutes our Group's slavery and human trafficking statement for the financial year 2019/20.

Signed by:

DIRECTOR: Executive Committee, Target Group

DATE: 01.04.2020