

Tourism connects people and markets and is one of the fastest growing industries worldwide. As a global player, we operate in many countries in the world and embrace our responsibility for society as one of the key factors driving the long-term success of our Company.

The TUI Group is committed to a dialogue with stakeholders - in particular politicians, the public, customers and employees. As part of our dialogue with various stakeholder groups, we welcome recent studies on human rights in tourism.

We have identified "Human Rights" as an important issue, so we are committed to the Code of Ethics of the World Tourism Organization UNWTO, the topic of human rights actively addressed. In addition, we are committed to the UN Guiding Principles of Human Rights and the values of the UN Global Compact.

TUI has many corporate policies, processes and initiatives created to identify and work preventively human rights issues. We always ensure national legislations.

Our commitment explicitly reflected in the Group-wide code of conduct. Our internal reporting system allows the confidential and anonymous reporting of serious breaches of the Code of Conduct. The TUI Group's Supplier Code of Conduct sets out the ethical standards we expect from our business associates while working on our behalf.

We encourage our hotel partners on active duty to implement sustainability certifications. These certifications, e.g. Travelife also address the issue of human rights against the hotelier.

We continue to work with stakeholders to understand and respond to human rights issues better. As an example the Swiss Travel Association (SRV Schweizer Reise-Verband) is a member of the Roundtable for Human Rights in Tourism.

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