

## Response from Twitter

22 March 2019

Business & Human Rights Resource Centre invited Twitter to respond to a letter from three major internet service providers asking that it take more responsibility over the content of its platform following a terrorist attack that killed 50 people at two mosques in New Zealand.

- [Letter that New Zealand telecom executives sent to Facebook, Google, and Twitter](#), CNN, 19 March 2019

Twitter shared the following response that it had tweeted on 15 March 2019:

“We are deeply saddened by the attack in Christchurch. Our hearts go out to the victims, their families, and everyone in the community affected by this tragedy. We are continuously monitoring and removing any content that depicts the tragedy, and will continue to do so in line with the Twitter Rules. We are also in close coordination with New Zealand law enforcement to help in their investigation.

If you see content that may break our rules, report it to us so we can take action.  
<https://help.twitter.com/en/safety-and-security/report-a-tweet>”