

Business and Human Rights Resource Centre – Amazon Response (July 2019)

We appreciate you reaching out about our shared interest in promoting ethical working conditions globally. Amazon recognizes our responsibility to ensure the well-being of factory workers manufacturing products for Amazon.

Amazon products, including fashion and apparel, must be manufactured in a manner that meets or exceeds the expectations of Amazon and our customers as reflected in our publicly available Supplier Code of Conduct. Our Supplier Code of Conduct incorporates internationally recognized human rights standards; including requirements that suppliers must pay their workers in a timely manner and provide compensation (including overtime pay and benefits) that, at a minimum, satisfy applicable laws.

We work closely with suppliers, business partners, and multi-stakeholder industry associations to monitor and promote continuous improvement in working conditions. We have dedicated teams across the globe that work directly with suppliers in key sourcing regions to track and report performance and set senior executive level goals, including goals that focus specifically on improving working conditions for apparel factory workers.