



IMAR Trading and Contracting Co. W.L.L

شركة إعمار للتجارة والمقاولات ذ.م.م

17 January 2021

Business & Human Rights Resource Centre
London, United Kingdom
Tel.: +44 20 7636 7774

Our Ref: IMAR/HR/ECOR/BF/053/2021
Attn: Danielle McMullan – Gulf Project
Subject: Response to Equidem's Report

Dear Danielle,

In response to your e-mail correspondence concerning the allegation published in a report of Equidem called "The Cost of Contagion" that our workers in IMAR Trading and Contracting Co. WLL have suffered labor abuses including that the company failed to take steps to protect workers against COVID-19 infection, we strongly deny this allegation as it is not in accordance with facts and certainly defamatory in nature.

First, IMAR Trading and Contracting Co. WLL is an Interior Fit-out Construction Company and not a Labour Supply Company as defined in the report. Second, a certain Manish who introduced himself working as a Laundry Cleaner for IMAR Trading and Contracting Co. WLL does not exist in our Company.

At the onset of the spread of COVID-19, the Company has been providing free masks and sanitizers daily for over 3,000 workers, special arrangement on buses to observe social distancing, and isolation areas for COVID-19 patients have been established. Room-to-room briefing on precautionary measures were conducted by our Welfare Manager on proper handwashing, proper hygiene, and maintaining a strong immune system. Body temperatures of workers in the camps are taken daily with a no-touch thermometer by our Certified Medical team before they are deployed to site. Workers are advised to seek medical attention from our Medical team if they are experiencing symptoms of virus infection. Camps are weekly sanitized by an external 3rd Party service company in addition to the daily cleaning done internally. IMAR Trading and Contracting Co. WLL has its own medical clinic - IMAR Trading Clinic License no. 3315 and provides health services free of charge to all our workers.

Furthermore, facilities for our workers are in line with the International Labor Organization standards. Buildings have been inspected by the Government body Ministry of Public Health. IMPACTT Limited from UK, a Consultant of the International Labor Organization has recently interviewed our workers concerning their welfare and the Auditors were satisfied with the outcome of the interview and scored 91% in our rating.





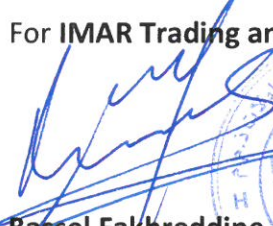
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We fully hope that this allegation will be cleared and clear the name of IMAR Trading and Contracting Co. WLL.

Yours faithfully,

For IMAR Trading and Contracting Co. WLL


Bassel Fakhreddine
HR, Admin and IT Manager

