

Primark's Response – 15 March 2021

These are very serious allegations that, if true, would be in breach of the strict Code of Conduct that Primark requires all suppliers and factories that make our garments to adhere to at all times. Our highest priority is to keep workers safe and well, and ensuring their rights and freedoms are respected.

Primark immediately launched an investigation into this factory on 5 March after a local labour organisation we know well alerted us to concerns. We have also suspended the factory, meaning that we will not place any further orders with this factory pending the outcome of that investigation.

Given the current situation in Myanmar, we anticipate that conducting the investigation may be more challenging than usual. We will work with our supplier and, where required, other trusted third parties. If the factory is found to have breached our Code, we will work with the supplier and factory to remediate any issues.

When breaches of our Code occur, we always work with our suppliers to address the issues and effectively remediate, with the aim of protecting the livelihoods of the people who work there. This factory employs more than 2,000 people and we have a longstanding and positive relationship with the supplier. We believe it is our responsibility to do all we can to support workers in our supply chain.