



PHILIP MORRIS SALES AND MARKETING

2, Tsvetnoy boulevard, Moscow,
Russian Federation, 127051

Phone: (495) 705-9220
Fax: (495) 705-9222

Business & Human Rights Resource Centre
Ella Skybenko

Out. № 204/CC dated 14.05.2021

Dear Ms. Skybenko,

Thank you for bringing the enclosed letter to our attention. We appreciate the opportunity to respond.

PMI applies a robust Know-Your-Customer process to all customers and suppliers, and we are confident that our collaboration with the company you reference is not in breach of any applicable laws or sanctions.

Based on our monitoring of product quantities and analysis of seizure information, we found no evidence of the company you refer to having any involvement in the illicit trade of cigarettes, either of PMI brands or of the company's own brands.

PMI takes its commitment to human rights seriously. This commitment is embedded in our corporate culture and in our public commitment to business practices in line with United Nations Guiding Principles on Business and Human Rights. PMI employs responsible sourcing practices, which we extend to our business partners around the globe. We monitor our customers and suppliers continuously and take prompt and appropriate action when required.

Respectfully,

Irina Zhukova
Director CSR and Sustainability, Russia and Belarus