

1 June 2021

Isobel Archer, Gulf Programme Manager
Marti Flacks, Deputy Director and Head of North America Office
Business and Human Rights Resource Centre

Via email: archer@business-humanrights.org; flacks@business-humanrights.org

Dear Ms. Archer and Ms. Flacks,

Thank you for your outreach to Marriott International dated 5 May 2021, regarding the third-party security services agency, European Guardian and Security Services Company (EGSSCO), in Qatar. We have begun to look into the matter and appreciate the opportunity to respond.

As stated in our Human Rights Policy, Marriott International acknowledges and respects the principles contained in the United Nations Universal Declaration of Human Rights. We are committed to conducting our business in a manner consistent with these principles and the United Nations Guiding Principles on Business and Human Rights and to respecting human rights.

Marriott's commitment to responsible business practices and operations extends to our engagement with third party labor providers, vendors, and suppliers. We encourage business partners to follow similar principles and hold their own suppliers and subcontractors to the same standards and practices. In 2019, we updated Marriott's [Global Procurement Supplier Guidelines](#), which set forth the principles and standards our suppliers, vendors, and contractors are expected to uphold. The requirements are intended to promote the highest standards for preventing forced and exploited labor, human trafficking, child labor, and unethical recruitment throughout our supply chain. It is our expectation that third-party labor providers also follow all local labor laws, including those that allow workers to freely terminate their contracts and change employers.

With regard to the relationship between EGSSCO and the Sheraton Grand Doha Resort and Convention Hotel, the Sheraton Grand Doha Resort and Convention Hotel does not have an active contract with EGSSCO and does not currently have any supplemental security personnel provided by EGSSCO.

We appreciate you bringing this important matter to our attention. We will take this information into consideration for future contracting.

Thank you again for your outreach and the opportunity to respond.

Sincerely,



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