



20 July 2021

Jessie and Ana,

Thank you for contacting Sunnova regarding the In Broad Daylight report and your Weekly Update. We take this matter very seriously. When Sunnova learned of the allegations that forced labor was being used in the solar supply chain in late 2020, Sunnova immediately began taking steps to ensure transparency in our supply chain, including by adhering to solar supply chain traceability protocols and working closely with our vendors to ensure they satisfy our Vendor Code of Conduct (the “Code”).

At Sunnova, we do not manufacture the equipment that generates the power we produce. Instead, we partner with the top companies around the world to install solar systems to deliver the best service to our customers. We require these companies to follow our Code in all of their transactions with Sunnova. Sunnova’s Code mandates that our vendors engage in ethical sourcing of raw materials and components used in the manufacture of the products that they supply to Sunnova. Specifically, the Code requires that the businesses we work with observe and uphold human rights in the supply chain process and prohibits all forms of forced labor. The Code holds Sunnova’s vendors responsible not only for their own operations in this regard, but also for their supply chain: vendors are required to conduct due diligence on their own suppliers to confirm that they do not engage in human rights abuses in the sourcing or manufacture of raw materials or component parts that are used to produce the goods that are supplied to Sunnova.

To create an added layer of ethical sourcing assurances, we have hired a third-party supply chain audit specialist to aid us in our supply chain traceability efforts. The specialists are reviewing our top module suppliers, conducting onsite audits, and helping to provide alternative sources for raw materials. They also are empowered to help Sunnova terminate relationships with suppliers who do not share our commitment to ethical sourcing.

We appreciate your attention to this matter because we strive to use our business as a powerful force for good, to change the way people energize their lives and help transform the world for the better.

Sincerely,

A handwritten signature in black ink that reads "John Berger". The signature is written in a cursive style.

John Berger
Chief Executive Officer
Sunnova Energy International