



Rome, July 5, 2021

We thank you for giving us the opportunity to reply and better clarify our positioning regarding your report.

As a general comment on the methodology fairness, we believe that adopting the numbers of allegations made against a company as an indicator, without specifying the merits of the case, its severity and whether there have been replies or not, could create misunderstandings or misrepresent the reality.

The report provides just a static view over a fairly long period of time (10 years) and doesn't capture any improvement in companies' management systems.

With reference to Enel related information, there are some points of concern which we can resume as follow:

- There are 12 allegations related to Enel but it is not clear when the described events supposedly took place, where exactly and what they refer to, nor the severity of them;
- The report does not mention any reply that Enel provided during the years regarding the mentioned allegations. . Whenever we have been asked to reply we have provided our comments on specific allegations and information on actions taken in order to respect human rights;
- Enel is identified as one of the top abusers, while the 12 alleged cases (over a period of 10 years) represent around the 0.5% out of the total. And we stress once again that the number of allegations itself, is not a valuable indicator to represent the real approach of a company.

Taking into account the long period considered by your analysis (2010 - 2020), we underline that we have strengthened our management system of human rights over the years. Our commitment to respect human rights is fully integrated in our purpose and throughout our corporate values. Specifically, we promote respect for all internationally recognized human rights and we require adoption of the same principles by contractors, suppliers, and commercial partners, as stated by our Human Rights Policy approved in 2013 and constantly monitored through a specific process of due diligence. The Human Rights Policy is published on Enel institutional website and available at the following link:

<https://www.enel.com/investors/sustainability/sustainability-topics-and-performances/human-rights>



We confirm that we are constantly in dialogue with the communities involved in the projects we develop according to the main international standards and according to our sustainable business model based on creating shared value with the local stakeholders.

Wherever we operate, responsible community relations, as well as respecting the human rights, constitute a pillar of our strategy.

Concerning the main renewable projects and their related issues, we report transparently the progress of our actions in the Group sustainability report and the ones of our subsidiaries.

As an example, regarding El Quimbo in Colombia that is one of the country's main hydro power plants,, we have implemented important investments for infrastructure, the environment and surrounding communities. From the beginning of construction, Emgesa has expressed its full availability for dialogue with regional and national stakeholders and has developed a specific socio-environmental management plan. Moreover, specific communication channels were defined to provide information and respond to all the questions from the community regarding the project (dedicated web page, social channels, newsletter etc.). In the Garzón and Gigante offices, around 580 people were assisted following requests and petitions. 96% of people were satisfied with the assistance they received.

Finally, we remark that Enel is open to dialogue and improvement, and since for us respect for human rights is the basis of our corporate culture, therefore any time a stakeholder that has a potential conflict with us or that feels we have not respected its rights, He can reach out to us, always.