

# MINOR HOTELS

26 September 2021

Danielle McMullan  
Gulf Project  
Business and Human Rights Resource Centre

Dear Ms McMullan,

**Re: Minor Hotels Response to allegations - GSS Certis**

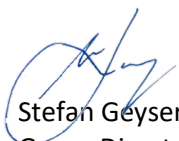
Thank you for reaching out to Minor Hotels regarding the allegations against CSS Certis, a third-party security services agency.

Minor International PCL, and its subsidiaries and affiliates firmly believe in conducting business with uncompromising ethical standards, which include the treatment of employees by any of our vendors, suppliers, and third-party labour providers. We supply all our Business Partners with our "Business Partner Code of Conduct", which include guidelines of our expectations of compliance regarding Human Rights and Labour Practises.

A couple of our properties had a relationship with CSS Certis before however, they have subsequently cancelled the contract. Currently, none of the properties managed by Minor Hotels in Doha has an active relationship with GSS Certis. When contracting with vendors, suppliers, and third-party labour providers we ensure that they are aware of the standards we would hold them to.

Thank you for bringing this matter regarding GSS Certis to our attention and the opportunity to respond.

Yours sincerely,



Stefan Geyser  
Group Director of People & Culture  
Middle East & Africa