

Dear Ms Reynolds,

Thank you for your emails dated November 29 and December 6, 2021. Please be informed that Raiffeisen Bank International Group (RBI) is bound by strict banking secrecy rules and subject to confidentiality arrangements which do not permit disclosures of customer relations and/or customer related facts.

Apart from that, RBI - according to the principles of RBI Group Code of Conduct Point 2.6.2 (see www.rbinternational.com/codeofconduct) - respects and supports the protection of human rights stipulated in the European Convention on Human Rights. RBI aims to engage into business, which is in line with these principles. RBI strives to neither directly nor indirectly finance any transactions, projects or parties, nor cooperate with any business partner (including customers, service providers and suppliers) that do not adhere to these standards or are suspected of human rights violations. Therefore, RBI takes into consideration the potential exposure to human rights concerns in its due diligence processes (e.g. the adverse media check) and business decisions.

May we finally ask you, to which “investment of Raiffeisen bank” you are referring to specifically?

Kind regards,

[Raiffeisen]

Good morning,

The below sentence¹ refers to the allegations relating to KazMunaiGas’ various subsidiaries and operations.

We will include the information you have provided below. While the deadline to respond has passed, if Raiffeisen has any additional comments, we are happy to include them on our site at a later date.

Kind regards,



Ashley Nancy Reynolds

Research Assistant, Eastern Europe & Central Asia

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¹ In the email chain, Raiffeisen highlighted a sentence from the initial letter referring to human rights allegations related to investments. The letter then briefly outlined the allegations related to KazMunaiGas.