



**Vitol**

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Business & Human Rights  
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10 December 2021

Dear Ashley,

Many thanks for your letter of 29<sup>th</sup> November 2021.

We can confirm that Vitol conducts the appropriate level of due diligence on all the projects to which it provides financing, either through equity participation or debt, though our influence varies depending on the nature of the involvement.

Your letter and the associated documents contain a number of allegations. However, we note that many of these are unsupported by detail and facts. The detailed facts are also lacking from the reports to which your letter and report refer. If you were to provide us with an appropriate level of detail, we would be able to assess how best to address the issues you raise

Yours sincerely,

A handwritten signature in black ink that reads "Andrea Schlaepfer".

Andrea Schlaepfer

## Email correspondence with Vitol

Dear [Vitol],

Thank you for your initial response.

Further information on the various allegations is available within the 14-page [company profile for NCOC](#). The profile provides an overview of human rights concerns related to the company, including those related to the environment. The information on allegations is supplemented by testimony from community members, findings of NGOs, news articles, and company-provided data, all of which are publicly available.

While we strive to include as much information as possible within a relatively concise profile, it is possible to access more information on each allegation -- as well as the source -- via the links provided throughout the text.

Regarding further data, NGOs and residents have raised concerns about access to information related to NCOC, as noted in the profile. The profile is based on the concerns raised by these groups. We are presently engaging with NCOC and its investors in order to gain more data from the company, including their full responses to the allegations.

Thank you for your time. We hope that this information is of assistance.

Regards,

Ashley Reynolds

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Dear Ashley,

Many thanks for your response.

We have read the documents which you provided and the allegations contained therein are also unspecific and unsubstantiated.

As stated previously, if you are able to provide specific and substantiated allegations, we will review and take the appropriate course of action.

Kind regards,

[Vitol]