

“Primark’s response”, 8 July 2022

Primark is committed to supporting the livelihoods of people who make our clothes across our entire supply chain. We are highly selective about who we work with and we aim to build longstanding and trusted relationships with suppliers. At the heart of this is our Primark Code of Conduct, the backbone of our Ethical Trade programme. Our suppliers commit to compliance with this Code as a condition of working with us. They actively work with us to monitor and uphold the standards we expect.

The situation in Myanmar is extremely concerning and is highly complex with international stakeholders, including governments and unions, holding differing views as to the best course of action for the garment sector. We have therefore determined that any decision regarding the future of our business in the country will be guided by the human rights impact assessment being prepared by the Ethical Trade Initiative (ETI). This will align with the UN Guiding Principles on Business and Human Rights which underpin how we work in all our sourcing countries.

While the impact assessment is ongoing, we remain fully committed to all orders in Myanmar. We continue to monitor for compliance with our Code of Conduct to support the safety and welfare of workers and have heightened our due diligence to give us confidence that none of our suppliers’ factories have links to the current regime. We continue to work closely with all stakeholders and our own team on the ground as the situation evolves. Please see [here](#) for more information on our approach to working in Myanmar.

We investigate every issue brought to our attention about Primark-approved factories and all efforts are made to resolve where possible. We are aware of the cases raised by BHRRC and we launched investigations as soon as we were alerted to them. In all cases, remediation is either being put in place or has been completed by Primark solely and/or with third parties. We no longer work with two of the suppliers in question due to their failure to meet our Code of Conduct requirements. We continue to fund and work closely with [SMART Myanmar](#), an EU-funded programme supported by brands, aimed at improving working conditions and labour rights in the textile and garment industry. Despite the challenges of operating in the country, SMART continues to train factory workers in grievance mechanisms and

initiatives to protect freedom of association, as well as other issues related to working conditions.