

## **Bolt Response to Business Human Rights - 02.08.2022**

### **Attributed to Bolt spokesperson**

#### **Regulations**

Bolt is operating in more than 45 different jurisdictions, some of them very highly regulated, others working towards structured and formalised regulation.

We're happy to work with regulators in every region to help them get to a solution that would embrace competition and serve all who benefit from the platform provided by Bolt.

#### **Protection of Personal Data**

We only collect the kind of data from our customers and partners that are inevitably needed for using the platform – nothing excess. We have implemented various safeguards to ensure the data we have been trusted with stays safe.

Safeguarding our data starts from architecture and system design and is an important part of our development and platform management lifecycle.

Bolt protects the data made available to us according to the industry's best practices and requirements of well-known information security and data protection standards [PCI DSS](#) and [ISO 27001](#). Our policies, procedures, infrastructure and applications are audited and tested continuously by ourselves and independent third parties at least once a year.

In the context of Tunisia as a market, we are committed to complying with the rule of law and will continue to work closely in consultation and engagement with local authorities to ensure Bolt's operations meet the standard of the rules and regulations stipulated by the government and other concerned stakeholders.