



## OpenWay's response to BHRC request

As announced here on **24 August 2022**:

<https://www.openwaygroup.com/new-blog/2022/8/24/openwayleavingrussia>

The war in Ukraine has already had a terrible impact on so many people's lives. Our official statement on leaving Russia

**The war in Ukraine has already had a terrible impact** on so many people's lives. Every war is a human tragedy that affects people and businesses. In April, **OpenWay took the decision to leave Russia**, divested local subsidiary and stopped providing any further licenses or services to the former customers in Russia. **OpenWay has neither business in Russia nor any direct or indirect ownership by any Russian citizen.**

**OpenWay is a software company.** We are not a payment network, processor, issuer or acquirer. It is our customers and partners, who run our software to process payments. In the past, like many global software companies, we also sold our software to several financial institutions in Russia. Our standard license gives the customers right to use the software indefinitely once they have paid for it. While **we do not provide further upgrades or maintenance services to former Russian customers**, the software, which they purchased in the past and operate on their own infrastructure runs without any involvement from our side.

**Our company does not support any violent activities** between countries, nationalities, and any other groups of people. We are a global team from more than 30 countries, our CEO was born in Ukraine, and we work all over the world. Part of our business continuity plan includes staff relocation from the regions during crisis. As a true multinational company and a responsible employer, we do not tolerate any discrimination on any ground such as gender, language, religion, political or other opinion, national or social origin. We treat all our staff as family members wherever they come from.

Should you need any further information, please do not hesitate to contact us: [eu@openwaygroup.com](mailto:eu@openwaygroup.com), [marketing@openwaygroup.com](mailto:marketing@openwaygroup.com) .