

“Primark’s Response”, 15 September 2022

We investigate every issue brought to our attention about Primark-approved factories and all efforts are made to resolve where possible. The factory in question has been suspended since June 2022, with no new orders being placed, due to their failure to meet our Code of Conduct requirements. Our local team on the ground has been working with other brands using the factory since early summer on remediation efforts but unfortunately no resolution has been found. We also engaged SMART during this period, however, remediation was not possible through this route either. We understand the Myanmar Garment Manufacturers Association is now involved in the case.