

“Primark’s Response”, 27 September 2022

These claims are very concerning. It is extremely important to us that the rights and safety of the people who make our clothes are respected in the workplace. Ensuring freedom of association and the safety of workers are among the cornerstones of our [Code of Conduct](#), a condition of doing business with us. Compliance with these standards is monitored by our team of 130 experts on the ground in our sourcing markets, alongside our third party auditing partners.

We investigate every issue brought to our attention about Primark-approved factories and all efforts are made to resolve where possible. We are in contact with the Garment Labour Union regarding these claims and will investigate these as a matter of priority as soon as the name of the factory concerned is supplied to us.

Should our investigations uncover any failure to comply with our Code of Conduct, our Ethical Trade team will work with the suppliers and factories to agree an immediate corrective action plan.