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2 March 2023

Dear BHRRC,

Thankyou for your recent email regarding Myanmar.

At Marks & Spencer, ethical trading is core to the way we do business and we do not tolerate any human rights abuses within any part of our supply chain. As we informed you in November 2022, based on the findings from the Myanmar Enhanced Due Diligence Sectoral Assessment published in September 2022, a report commissioned by the ETI, we concluded that it is impossible for our Global Sourcing Principles to be upheld in Myanmar.

Therefore we are now working towards a responsible exit from Myanmar, in line with our Responsible Exit Policy, publishing a statement to this effect on our website at the beginning of October 2022 <a href="https://corporate.marksandspencer.com/media/press-releases/ms-statement-myanmar-enhanced-due-diligence-sectoral-assessment">https://corporate.marksandspencer.com/media/press-releases/ms-statement-myanmar-enhanced-due-diligence-sectoral-assessment</a>

We have continued to monitor the conditions in the factories we are still working with, in Myanmar, through our local team and our on-the-ground audit process, to ensure that our suppliers adhere to national laws, that human rights are upheld and any allegations raised are investigated.

We have contacted Kingsrich regarding the recent allegation and they have confirmed that the information in the Facebook post in not factual and is incorrect. The worker has voluntarily left the factory due to ill health and has been compensated accordingly, in order to help with medical expenses. There is no dispute between the factory and the worker and the matter has been settled in accordance with the law as verified by external auditors.

Thankyou for the opportunity to respond.

Fiona Sadler

Head of Responsible Sourcing