

Hamburg, October 12<sup>th</sup> 2023

Subject: Your E-Mail from October 5<sup>th</sup> 2023

Dear Mayisha,

We highly appreciate Business & Human Rights Resource Centre's engagement on monitoring the situation and abuses in Myanmar.

The Otto Group is fundamentally committed to respecting human rights. Considering this background, we are closely monitoring the developments in Myanmar in recent years as well as the ongoing violence against the population. In this very complex situation, we try to deal responsibly with the individual situation of our business partners, with whom we are in close and regular contact. Our main concern is the welfare and safety of the workers.

Thank you for the very valuable information regarding Hua Meng and their affected workers, which we are following up with appropriate care.

We will investigate the complaints in close cooperation with our business partner and the factory, provide clarification and initiate remedy.

Kind regards

Prof. Dr. Tobias Wollermann

Group Vice President Corporate Responsibility (VV-CR)

Otto Group Holding