

# NEW LOOK

Business & Human Rights Resource Centre  
The Foundry  
17 Oval Way  
London  
SE11 5RR

23<sup>rd</sup> January 2024

## **RE: Response to reports of alleged labour rights abuses in Myanmar factories**

Thank you to the Business & Human Rights Resource Centre for the opportunity to respond to recent allegations that were highlighted in the below factories in Myanmar.

Please see below for our response to these allegations:

### **Tristate Myanmar**

This factory has not been a part of the New Look supply base since 2016 and therefore we have no current relationship to this site nor were we affiliated with this factory at the time of the alleged dismissal.

### **Sam Clothing**

New Look production up until May 2023 (when orders ceased) was carried out in the main manufacturing unit, **SAM CLOTHING (MYANMAR) CO. LTD** (Plot No. (2,3) Myay Taing Block No.112, East Dagon Myo Thit Industrial Zone, Yangon). The production of New Look garments was not outsourced or subcontracted to other factories by Sam Clothing up to May 2023. Following an investigation with our supplier, it has been advised that these allegations are specific to another brand and are unrelated to New Look.

### **Hong Tex**

Hong Tex was an active production site for New Look up until the end of August 2023. Following these allegations, our supplier and representative visited the factory to investigate in person on 23 January 2024 and concluded that the social media claims were unfounded. The allegations had been investigated by the Labour Department which did not find any fault on the part of the factory.

Having investigated these allegations, and in light of our conclusions set out above, New Look requests that BHRRC refrains from making any association between New Look and these allegations. New Look takes these matters very seriously and continues to engage with third-party representatives in Myanmar to support on-going due diligence practices in the country.

New Look Sustainability Team

For and on behalf of

**New Look Retailers Limited**

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