

27 February 2024

Statement from Primark

We take all matters relating to the rights of workers in our supply chain very seriously. Although we don't own any of the factories that supply us, our global ethical trade team monitors the working conditions in them with reference to our [Supplier Code of Conduct](#) through the operations of our ethical trade audit programme. Our Code applies to all workers, irrespective of origin and personal circumstance. At the time of the earthquake, our team worked engaged with suppliers and factories alike to understand the needs of those impacted and to provide ongoing support. We continue to monitor the situation.

We are not aware of any issues with severance pay, neither through our auditing programme nor through worker grievances. However, should any information come to light that points to this issue we would be grateful to receive information that allows our team to investigate. Any information is handled sensitively and in confidence.