

22 February 2024

Inter IKEA Group response to BHRRC inquiries on Labour Rights in Türkiye

The Inter IKEA Group (IIG), its business partners and IKEA franchisees operate in a global supply chain that includes raw material sourcing, production, transportation, consolidation, handling, storage and sales to customers.

Across the IKEA brand, we were deeply saddened by the loss of life and devastation following the earthquakes in Türkiye and Syria last year. In the immediate aftermath, the IKEA franchisee, IKEA Türkiye, donated urgent practical needs to guard against the severe cold in the earthquake region, including blankets, quilts and pillows. In addition, the IKEA Foundation, the strategic philanthropy, committed €10 million to provide lifesaving care for medical needs and another €10 million commitment to Better Shelter to provide 5,000 emergency shelters to accommodate more than 20,000 people with temporary housing.

In the region impacted by the earthquakes, Inter IKEA Group works directly with seven suppliers. No matter where they are located, all IKEA suppliers and service providers are required to comply to IWAY, the IKEA way of responsibly procuring products, services, materials and components - the IKEA supplier code of conduct. IWAY includes strict labour requirements on environmental, social and working conditions, as well as securing labour rights. We take any reports of labour rights abuses seriously and never accept human rights violations in our supply chain. You can read more about those requirements [here](#). This means that the foundation for decent work is already in place. At times of crisis, it is no less important that the labour rights of workers in the IKEA value chain are safeguarded and this is why we have remained in close contact with our suppliers.

The IKEA team located in Türkiye plays an important role in supporting our suppliers in Türkiye and securing that our mandatory requirements concerning working conditions, social and environmental standards are being met. The team keeps daily contact with suppliers to support in compliance and development. Any warning signs of labour rights violations are immediately investigated, always considering what is in the best interest of impacted and vulnerable workers. Through the course of our ongoing engagement and activities with our suppliers, we have found no evidence of misconduct connected to your questions. We will continue to monitor to mitigate any potential risks.

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