June 29, 2016

Peter Micek Global Policy & Legal Counsel Access Now P.O. Box 20429 Greeley Square Station 4 East 27th Street New York, NY 10001-9998

Dear Mr. Micek,

Thank you for your recent letter, for recognizing a number of Facebook's efforts to promote transparency and enhance security for the people who use our products and services around the world, and for recommending further steps to build on this work.

As you know, Facebook is deeply committed to protecting the free expression and privacy rights of our users and to engaging productively with civil society, including through our membership and active participation in the Global Network Initiative (GNI) and our engagement with the Ranking Digital Rights research team.

Facebook recently underwent its first independent assessment of compliance with the Global Network Initiative Principles. We believe the independent GNI assessment report will address a number of the issues raised in your letter. We expect the results of the assessment will be made public by GNI in the near future, and we look forward to sharing the broad lessons of this rigorous process with you and other stakeholders.

Since the initial findings of the Ranking Digital Rights project were published last fall, Facebook has continued to expand on our existing digital rights work, including in many of the areas that you outline in your letter. In addition to what you will see from the GNI assessment findings, we would like to draw your attention to a few of these efforts:

- We continue to improve transparency surrounding government requests for user data and content restrictions. Beginning with the report covering the second half of 2015, Facebook's Government Requests report now includes specific examples of requests to restrict content that we receive from governments and our response, information on the percentage of requests accompanied by non-disclosure orders, and details on requests to disable accounts belonging to incarcerated individuals.
- We have rolled out additional encryption and security features to protect our users, including enabling end-to-end encryption by default for all WhatsApp messages and voice conversations and extending Facebook over Tor support to our Android app.



 We continue to work with the Global Network Initiative to address a number of priority issues related to digital rights, including surveillance reform, protecting free expression principles, and addressing the trend of network shutdowns around the world.

We appreciate your thoughtful feedback and recommendations, and look forward to continuing to engage with Access and other civil society organizations, the Ranking Digital Rights project, our industry partners, and our community of more than 1.6 billion users as we continue to work to protect the privacy, right to free expression, safety, and security of people who use the Facebook family of products around the world.

We would be happy to host you at our office in Washington, DC to discuss our digital rights work and your specific recommendations in further detail.

Sincerely,

Andy O'Connell

Global Policy Development

Facebook