

## **Kempinski Hotels clarifies working conditions at Marsa Malaz Kempinski The Pearl - Doha**

*Geneva, 14 November 2019* – Based on a coverage published in The Guardian back on 29 October 2018 Marsa Malaz Kempinski, The Pearl – Doha wishes to bring clarification on employees working conditions at Marsa Malaz Kempinski The Pearl – Doha.

Europe's oldest luxury group firmly denies the allegations stated in the British publication at the time. As an international luxury company with more than 25,000 employees around the world, Kempinski Hotels is wholly committed to abiding by the highest ethical standards and to providing a safe, fair and supportive working environment for all staff.

These allegations dating back 2018 didn't relate to Marsa Malaz Kempinski, The Pearl – Doha but subcontracting vendors which were not directly commissioned by Kempinski. However, due to the significance of the allegations, the hotel launched at the time an immediate inquiry into the working conditions of subcontracted staff following the publication of The Guardian's and black-listed the non-compliant subcontracting companies involved. The hotel obviously continues to monitor the situation closely since then.

"The safety and wellbeing of all our employees is a priority for Kempinski Hotels. We have robust policies and procedures in place, designed to comply with all local, and international, labour laws and requirements and we require our sub-contractors the same," said Martin R. Smura, Chairman of the Management Board and CEO of Kempinski Hotels.

Every year Kempinski Hotels runs a survey in collaboration with an independent consulting company to measure the employees' satisfaction and engagement. Commenting on this survey, Martin R. Smura says "We have recently completed our yearly Employee Engagement Survey in our hotels and we are happy to report that in Qatar specifically, we have increased year on year the engagement levels among the employees, which represents a highly motivated team. We would never be able to reach such a rate and provide such a level of excellence in our properties if we were treating our employees badly."

### **About Kempinski:**

Created in 1897, Kempinski Hotels is Europe's oldest luxury hotel group. Kempinski's rich heritage of impeccable personal service and superb hospitality is complemented by the exclusivity and individuality of its properties. Kempinski now comprises a portfolio of 80 five-star hotels and residences in 35 countries and continues to add new properties in Europe, the Middle East, Africa and Asia. Each one reflects the strength and success of the Kempinski brand without losing sight of its heritage. The portfolio comprises historic landmark properties, award-winning urban lifestyle hotels, outstanding resorts, and prestigious residences. Each one imbues the quality guests have come to expect from Kempinski while embracing the cultural traditions of its location. Kempinski is a founding member of the Global Hotel Alliance (GHA), the world's largest alliance of independent hotel brands.

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