

**Subject:** FW: BAM International - opportunity to provide information

Hi Danielle,

We as BAM International have taken all the effort to prevent the spread of Coronavirus among our workers living in the accommodation and working on site. Please note below our response(**green**) to your questions:-

We have communicated to same to all supply chain (sub-contractors, 3<sup>rd</sup> party suppliers etc.,) where applicable.

Kind Regards

Mathew

Please provide responses to the following questions:

1. Please detail what steps and protocols you have you put in place to prevent the spread of the coronavirus in labour camps that house your workers (Have you provided any masks, hand sanitiser? Are you funding/ensuring access to testing for workers?)
  - a. From the beginning of Feb 2020 itself we have started specific inductions (small groups) to all workers specifically on hygiene, hand sanitization etc.,. Awareness pictures (hygiene, hand sanitisation etc., ) are placed in several location of the camps. All inductions are done in local and/or preferred language. This is an ongoing process of awareness
  - b. Sufficient hand sanitizers available inside accommodation, workers transport, welfare on sites with a dedicated team maintaining / ensuring they are filled.
  - c. Regular sterilization of camp premises (corridor, rooms, wash rooms etc. using an approved company)
  - d. Separate quarantine rooms are assigned in camp (on separate floor)
  - e. People coming back leave / new joiners are monitored, if required 14 days quarantine is done (currently its being implemented)
  - f. Thermal screening equipment made available in the accommodation and monitoring is being completed at all times.
  - g. Those who are applying leave been instructed to postpone their leave for time being.
  - h. Regular education been done: to avoid going out for social gathering, visiting friends and relatives, no visitors allowed in the camp
  - i. Fingerprint scanners have been replaced by non-contact devices
  - j. Periodic meetings, via VC or skype taking place between all work locations / areas to communicate updated, internal requirements, best practice initiatives etc.
2. Please detail what steps you are or will take to assist workers that have become infected with the coronavirus (Do you have an emergency response protocol if a case is confirmed (if so please share this)? Are you providing or funding free medical assistance?)

- a. Emergency action plan in place for workers accommodation which is being explained to workers – specialist teams made up of senior management are providing oversight for all worker accommodation and the escalation requirements if necessary.
  - b. We adhere to local authorities guidelines and update our procedures / approach further to the latest instructions from the UAE government.
  - c. All our employees are provided with free medical insurance card, Using appointed hospitals close to the accommodation and projects wherever possible. We do have special contract with hospital in place for the treatment of our people.
3. Please explain how you will ensure workers do not suffer hardship as the result of the coronavirus outbreak and are not afraid to report symptoms (Will you guarantee wages for sick or quarantined workers and keep jobs open for workers who can't return to the country at this time because of the virus?)
- a. If an individual is ill / unable to come to work – the worker will receive full pay for that period as per their contract
  - b. No contract will be terminated if they are not able to return to work due to current situation.