

Geodis Response re. Concerns biometric harnesses may be used in warehouses to monitor workers' activity
2 December 2019

Business & Human Rights Resource Centre invited Geodis to respond to the following item:

“Warehouses are making workers wear biometric harnesses that track their movements on the job”, Business Insider, 6 November 2019: <https://www.businessinsider.com/warehouses-make-workers-wear-biometric-harnesses-that-track-movements-2019-11?r=US&IR=T>

Geodis sent us the following response:

GEODIS, like all logistics companies, has made a shift towards increased automatization in its warehouses and uses productivity measurement tools on a daily basis. Indeed, productiveness is a key factor of success and excellence in our relationship with clients. Nevertheless, we do not use biometric technologies like the StrongArm device to measure productivity. In fact, we believe that THE key factor for our employees' productiveness is their health. Improving safety and health at work is the sole reason why we currently use the StrongArm device. At GEODIS, this technology is not and will not be connected to productivity measurement applications. We are concluding a test at a few locations across the USA only, with voluntary employees, exclusively to measure risk factors that could contribute to employee injuries and to reduce them. Workplace safety and wellbeing have always been our priority and one of our core values, and we will continue to take action in order to guarantee the health and integrity of our employees.