

Alcatel One Touch response to allegations of child labour in Chinese factories manufacturing Alcatel One Touch mobile phones

19 November 2014

Business & Human Rights Resource Centre invited Alcatel One Touch to respond to the following items:

- [Cash Investigation : Shameful secrets of our mobile phones] 'Cash Investigation : "Les secrets inavouables de nos téléphones portables"', France Télévisions, 4 Nov 2014

http://www.francetvinfo.fr/replay-magazine/france-2/cash-investigation/cash-investigation-du-mardi-4-novembre-2014_730935.html

- ["Cash Investigation" on mobile phones industry : Apple, Samsung...They are all involved] "Cash investigation" sur l'industrie du portable: Apple, Samsung... Ils sont tous mouillés', Martin Boudot, Le Nouvel Observateur, 4 Nov 2014 :

<http://leplus.nouvelobs.com/contribution/1271058-cash-investigation-sur-l-industrie-du-portable-apple-samsung-ils-sont-tous-mouilles.html>

Alcatel One Touch sent us the following response:

"Media statement from ALCATEL ONETOUCH

ALCATEL ONETOUCH takes its ethical code seriously and adheres to strict guidelines with all its suppliers. The company conducted a third party professional audit on notification of these allegations in July 2014.

At that time, the supplier was made aware that if any breach of guidelines were discovered the contract would be terminated.

ALCATEL ONETOUCH is currently requesting further validation of that audit, as it found no current evidence of the allegations. However, we will continue with routine audits and to closely monitor our suppliers."