

Toyota Response re. Concerns biometric harnesses may be used in warehouses to monitor workers' activity  
25 November 2019

Business & Human Rights Resource Centre invited Toyota to respond to the following item:

“Warehouses are making workers wear biometric harnesses that track their movements on the job”, Business Insider, 6 November 2019: <https://www.businessinsider.com/warehouses-make-workers-wear-biometric-harnesses-that-track-movements-2019-11?r=US&IR=T>

Toyota sent us the following response:

Toyota is conducting a limited pilot test on wearable technology at one of our US plants. The test is scheduled to conclude in December. The intent of the pilot is to improve and inform team member safety and ergonomics. We are not measuring or collecting data about productivity or efficiency.

FYI – more details:

- Toyota is currently piloting a wearable technology that measures movements (such as number of bends, number of lifts, acceleration of movements, etc.) to inform safety and ergonomic improvements.
- Trial started on Oct 22 and will run through Dec.
- We are not using wearable technology to track efficiency or productivity.
- Bottom line: We are not measuring or even seeing any data about productivity/ efficiency.