

Amanda Romero (Researcher and Representative for South America) and Mauricio Lazala (Deputy Director)
Business & Human Rights Resource Centre
1-3 Charlotte Street, 3rd floor
London W1T 1RD
United Kingdom
Via email to Amanda Romero (romero@business-humanrights.org)

11 April 2018

Dear Ms Romero and Mr Lazala,

Thank you for giving Glencore the opportunity to respond to the allegations of attacks on women and farmer communities by the police in relation to our operations in Espinar, Peru.

Glencore has had a presence in Peru since 2002 and since that time, we have worked closely with our host communities to maximise the benefits of our activities and minimise or avoid potential negative impacts.

On 3 April 2018, workers from the Antapaccay copper operation were carrying out construction activities on a canal that is situated on the mine's property. Antapaccay acquired this land in 2009.

During the constructions work, a small number of women illegally entered Antapaccay's property and began to throw stones at the workers. Concerned for the safety of its employees and equipment Antapaccay contacted the Public Prosecutor's Office in Espinar. Antapaccay is legally obliged to inform the Public Prosecutor's Office in the event of social unrest.

The Public Prosecutor's Office requested that the local police access Antapaccay's property to restore order and peacefully withdraw the women.

Antapaccay prioritises respect for human rights and upholds those of our people and our local communities. It aligns its security practices with the United Nations' Voluntary Principles on Security and Human Rights, which addresses engagement with both public and private security providers.

Antapaccay's community relations team has an office in Espinar and works directly with the communities living around its operation. The team works in partnership with communities to identify and develop projects that deliver long-term socio-economic benefits.

In line with the United Nations' Guiding Principles on Business and Human Rights (UNGPs), Antapaccay understands access to remedy to be a core aspect of management of human rights, including in interactions with security forces. Antapaccay's grievance mechanism is available to anyone who has a concern about the mine. Community members can access the grievance mechanism through a complaints register as well as at the regular meetings hosted by the community relations team. When appropriate, Antapaccay's security managers join

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these meetings to address any specific security-related concerns. Antapaccay's grievance mechanisms include channels in Quechua, the local language. During 2017, nine complaints were submitted that included those relating to water and access to property.

Antapaccay has put in place measures such as monitoring and water treatment to ensure its operations do not affect water quality or availability. It undertakes environmental monitoring in accordance with national legislation and is subject to both external and internal audits on its environmental performance and no evidence of pollution has been found. Further information on Antapaccay's approach to water management is available here.

Antapaccay has always and will continue to reject violence, and is committed to transparent and constructive community engagement.

Kind regards,

Anna Krutikov Group Head of Sustainability