

Japan International Cooperation Agency (JICA) response to concerns expressed about the Thilawa Complaints Management Procedure (TCMP)

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Business & Human Rights Resource Centre invited Japan International Cooperation Agency (JICA) to respond to an analysis by EarthRights International of the Thilawa Complaints Management Procedure (TCMP) which states that it “falls severely short of international good practice.”

- Analysis of the Thilawa SEZ Complaints Management Procedure, EarthRights International: https://earthrights.org/wp-content/uploads/180206_ERI-Analysis-of-TCMP.pdf

JICA sent the following response and shared a background statement, which is available [here](#).

“Our focus is on continuing to support Thilawa SEZ including TSMC for implementing the integrated TCMP (Thilawa SEZ Complaints Management Procedure) which has been put into practice over the last several months within the area affected by the SEZ such as the investors, the factories.

As indicated in the statement for background information, JICA has been providing for many years technical support to the Myanmar Government for its appropriate environmental and social impact management in accordance with international good practice and our own guideline. We will continue to engage and remain open to any party who shares our commitment to ensure PACs/PAPs are treated equitably and given fair consideration for remedial measures.”