Sasol follows a risk-based approach to identifying and managing our priority safety, health and environment risks. This approach informs the development of our environmental policies, targets, standards and guidelines.

Sasol monitors fallout dust, emissions as well as ambient air quality through continuous monitoring across all our operations, including the Sasolburg/Zamdela region. With the exception of PM10, all other ambient air quality parameters measured within the Zamdela region fall within the allowable National Ambient Air Quality Standards. PM10 proves problematic during winter months in that specific area. The Metsimaholo Concerned Residents (MCR) has raised concerns with Sasol in the past around dust emissions from our coal stockpiles. However, Sasol Mining addressed this through direct engagement with the MCR to demonstrate the improvements in dust control through strategic interventions. Subsequently, no further dust related concerns have been received.

Regarding the fallout dust for the Sasolburg region, especially the dust bucket measuring points closest to Zamdela community, measurements show that the fallout dust on the perimeter of the industrially zoned area meet the requirements of residential limits. Sasol has not received any complaints relating to dust concerns within Zamdela for the past six months.

With regard to managing water resources, responsible water stewardship throughout our operations is fundamental to viability of our business. Minimising the impact of our activities on shared water resources and ecosystems is key to maintain our ability to operate. Specifically, Sasol therefore also conducts both borehole and surface water monitoring, strictly adhering to the requirements of applicable water legislation and guidelines as issued by the Department of Water and Sanitation. There is no recent evident risk to any of its stakeholders. In addition, Sasol has not received any concerns relating to water pollution concerns or complaints. While Sasol engages with the communities around our operations, we are not aware of residential concerns regarding water pollution by Sasol.

Sasol operates a 24 hour complaints hotline and welcome members of our communities to direct their concerns by calling this number: 0800204920.