Response received to the Business and Human Rights Resource Centre $25^{\rm th}$ March 2020

Hi,

Please see below for a response from Walid Abdelaziz, General Manager Vistaprint Tunis

Thanks,

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Walid Abdelaziz, General Manager Vistaprint Tunis:

"Last Tuesday, we made the difficult decision to end the probation period for some of our Tunis team members.

"Since we announced these measures a week ago, we recognise that the impact of COVID-19 has escalated significantly. The uncertainty about what might happen and the actions to reduce the spread of COVID-19 has left many people feeling vulnerable. We've heard concerns from our team members and agree that more can be done to show support in Tunis.

"While we were within our rights to take these measures, they go against the culture we've worked so hard to build in Tunis. The strength of that culture meant that our team members were able to have frank and trust-based conversations with management to express their perspectives. Following those discussions and after significant thoughts, we've reversed our decision and will be offering all affected team members the opportunity to return to their roles at Vistaprint effective immediately.

"Our team members in Tunis will play a crucial role in the long-term success of Vistaprint and in helping us to work through these challenging times. As we, along with the rest of the world, face the ramifications of COVID-19, we will do all we can to support employment in Tunis going forward."