



## KnowTheChain Engagement Questions 2018 Food & Beverage Benchmark

Completing these questions provides you the opportunity to guide us to information regarding your company's efforts to address human trafficking and forced labor in its supply chains. **Answers to these questions will be made publicly available on the [Business & Human Rights Resource Centre \(BHRRC\) website](#)**, a KnowTheChain partner.

KnowTheChain will review the information available on your public website, as well as information you link to from your website.

If your company was included in our 2016 benchmark and you completed our engagement questionnaire at that time, relevant responses will be included in our 2018 benchmark as long as the information is not more than three years old.

Over a period of two months (during Q2-2018), you will be invited to review the information we collected and provide additional disclosure. We will particularly welcome specific examples you may be able to provide regarding the implementation of your processes, as well any leading practices. We will invite you either publish additional disclosure on your website, and send us the link to the specific page(s), or send the information to us, and we will publish them on the [website of Business & Human Rights Resource Centre](#).

In case you do not have sufficient publicly available information on some or all of the indicators of the KnowTheChain benchmark methodology (see attached methodology and guidance), you **are welcome to disclose relevant information to us at this stage already**.<sup>1</sup> Please let us know by 9 February that you wish to do so, and send us the additional information by 9 March. We will publish the information provided on the [website of Business & Human Rights Resource Centre](#).

Please email your response to the below questions to Felicitas Weber, BHRRC KnowTheChain Project Lead at [weber@business-humanrights.org](mailto:weber@business-humanrights.org) and CC [companies@knowthechain.org](mailto:companies@knowthechain.org).

The accuracy of our reports is important to us, we appreciate your help and cooperation. Should you have any questions, please contact Felicitas Weber at [weber@business-humanrights.org](mailto:weber@business-humanrights.org).

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<sup>1</sup> Please indicate which benchmark indicators the information relates to. Should this be of interest, we would be happy to send you the indicators in an Excel or Word document for you to fill out.



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**General Information**

**Name of company: Nestlé S.A.**

**Name of respondent: Anna Turrell**

**Position of respondent: Public Affairs Manager – Social Impact**

**Respondent's email address: [anna.turrell@nestle.com](mailto:anna.turrell@nestle.com)**

**Disclosure Information**

**1. Documents**

KnowTheChain aims to decrease the reporting burden for companies. Therefore, we will review information available on your company's public website. However, to ensure we take into consideration all relevant documents, we invite you to provide us with links to any statements, reports, webpages, or documents that you would us to take into account as we review your company's approach to managing forced labor risks in its supply chains.

*Seafood Action Plan – <https://www.nestle.com/asset-library/documents/creating-shared-value/responsible-sourcing/seafood-responsible-sourcing-update-2017.pdf>*

*Seafood Action Plan (update Dec 2017) - <https://www.nestle.com/asset-library/documents/creating-shared-value/responsible-sourcing/seafood-responsible-sourcing-update-2017.pdf>*

*Tackling Child Labour Report - <https://www.nestle.com/asset-library/documents/creating-shared-value/responsible-sourcing/nestle-cocoa-plan-child-labour-2017-report.pdf>*

*Nestlé Supplier Code - <https://www.nestle.com/asset-library/documents/library/documents/suppliers/supplier-code-english.pdf>*

*Nestlé Responsible Sourcing Guideline - [https://www.nestle.com/asset-library/documents/library/documents/corporate\\_social\\_responsibility/nestle-responsible-sourcing-guidelines.pdf](https://www.nestle.com/asset-library/documents/library/documents/corporate_social_responsibility/nestle-responsible-sourcing-guidelines.pdf)*

*Labour Rights in Agricultural Supply Chains: A Roadmap - <http://www.nestle.com/asset-library/documents/creating-shared-value/labour-rights-roadmap.pdf>*



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Nestlé Corporate Business Principles - [https://www.nestle.com/asset-library/documents/library/documents/corporate\\_governance/corporate-business-principles-en.pdf](https://www.nestle.com/asset-library/documents/library/documents/corporate_governance/corporate-business-principles-en.pdf)

Nestlé Commitment on Labour Rights in Agricultural Supply Chains - [https://www.nestle.com/asset-library/documents/library/documents/corporate\\_social\\_responsibility/nestle-commitment-labour-rights-agricultural-supply-chains.pdf](https://www.nestle.com/asset-library/documents/library/documents/corporate_social_responsibility/nestle-commitment-labour-rights-agricultural-supply-chains.pdf)

Nestlé Commitment on Child Labour in Agricultural Supply Chains - [https://www.nestle.com/asset-library/documents/library/documents/corporate\\_social\\_responsibility/nestle-commitment-child-labour.pdf](https://www.nestle.com/asset-library/documents/library/documents/corporate_social_responsibility/nestle-commitment-child-labour.pdf)

Ask Nestlé webpage on Forced Labour - <https://www.nestle.com/ask-nestle/human-rights/answers/nestle-forced-labour-supply-chains>

Fish & Seafood webpage - <https://www.nestle.com/csv/communities/responsible-sourcing/fish-seafood>

Nestlé in Society CSV Report 2016 (2017 report out March 2018)- [https://www.nestle.com/asset-library/documents/library/documents/corporate\\_social\\_responsibility/nestle-csv-full-report-2016-en.pdf](https://www.nestle.com/asset-library/documents/library/documents/corporate_social_responsibility/nestle-csv-full-report-2016-en.pdf) (rural development and human rights & compliance sections in particular)

FLA audit results 2016 + executive summaries:

- Cocoa: <http://www.fairlabor.org/report/2016-assessments-nestl%C3%A9-cocoa-supply-chain-ivory-coast>
- Hazelnuts: <http://www.fairlabor.org/report/2016-assessments-shared-hazelnut-supply-chain-turkey>

FLA Hazelnuts USDOL project – 2016/2017 updates:

- Background (if needed): <http://www.fairlabor.org/blog/entry/fair-labor-association-awarded-487-million-address-child-labor-turkey>
- Demographic profiling: <http://www.fairlabor.org/report/hazelnut-workers-turkey-demographic-profiling-duzce-ordu-and-sakarya-2016>
- Institutional survey baseline report: <http://www.fairlabor.org/report/institutional-survey-baseline-report-hazelnut-supply-chains-turkey>

## 2. Membership in industry and multi-stakeholder associations



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Please indicate your membership in industry and multi-stakeholder associations relevant to addressing forced labor in the supply chain.

Seafood Taskforce member – <http://www.seafoodtaskforce.global/>

Responsible Labor Initiative member - <http://www.responsiblebusiness.org/initiatives/rli/>

CGF Social Sustainability Steering Group member and signatory of CGF Forced Labour Principles - <https://www.theconsumergoodsforum.com/initiatives/social-sustainability/key-projects/forced-labour/>

CGF Palm Oil Taskforce member –  
<https://www.theconsumergoodsforum.com/initiatives/environmental-sustainability/key-projects/deforestation/palm-oil/>

FLA Board member / Agriculture Sector Lead / multi-stakeholder collaborative project with US DoL on hazlenuts in Turkey - <http://www.fairlabor.org/agriculture-principles>

WCF CocoaAction member - <http://www.worldcocoafoundation.org/about-wcf/cocoaaction/>

Aim Progress member - <http://www.aim-progress.com/>

Bonsucro member - <http://www.bonsucro.com/bonsucro-members/>