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Business & Human Rights Resource Centre:
<http://www.business-humanrights.org>

RE: Response to National Labor Committee's (NLC) report about labor concerns at the Meitai factory in Dongguan, China

HP has had a long-standing commitment to social and environmental responsibility leadership around the world. The commitment we have to corporate citizenship is not limited to what goes on inside our company walls but also extends to our suppliers. HP is committed to having a positive influence on the lives of the workers who make our products.

With one of the IT industry's largest and most complex global supply chains, HP has a responsibility to lead in this area that we take very seriously. We believe that treating workers with dignity and respect, while implementing high standards for health, safety, the environment, and ethics leads to higher quality products and reduced costs. HP does not tolerate labor rights violations, and we are committed to taking immediate action on any specific information regarding violations of the [Electronic Industry Code of Conduct](#) in the supply chain.

HP was the first company in the high-tech industry to publish a supply-chain code of conduct. HP also has an industry-leading program to implement these standards through supplier agreements, supplier self-assessment and HP-driven onsite audits and subsequent corrective action plans, and capability-building program.

HP has implemented the [Electronic Industry Code of Conduct](#) with its suppliers in China and around the world, and is working with those suppliers on an ongoing basis to ensure that supplier practices reflect HP values and are consistent with HP's social responsibility policy.

Upon learning about NLC's report, HP launched an immediate investigation to determine HP's relationship with the supplier, Meitai. We have found that Meitai is not one of HP's direct suppliers, but is a supplier to two of our suppliers. Therefore, we are working through our suppliers who hired and manage Meitai to further investigate the situation. Last week, HP and our direct supplier held a meeting with the management of Meitai to reiterate our Code of Conduct expectations.

We have contacted NLC to have a conversation with them about their report and to learn more about their organization. NLC did not contact HP before issuing their report so we were not aware of their investigation of Meitai.

The [Electronic Industry Citizenship Coalition](#) (EICC) has commissioned an independent 3rd party audit of Meitai's manufacturing facility in Guangdong Province. The audit will measure the Meitai facility's adherence to EICC standards for worker and environmental protections. Based on the results of the



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audit, the EICC, including HP, will facilitate efforts to help the Meitai facility improve in any area where worker or environmental protections are found to be inadequate.

HP's approach to implementing social and environmental responsibility in our supply chain is based on collaborative involvement with our suppliers to develop a partnership for sustainable improvement. We have made considerable investments in recent years to establish partnerships, develop processes and build systems, enabling us to mitigate our SER impact and risks, affect change, and realize tangible business benefits. We invite other electronics companies as well as customers, shareowners, governments and stakeholders worldwide to share in developing sustainable solutions that protect workers' rights, health, safety and the environment.

To learn more about HP's Social & Environmental Responsibility Program see:
<http://www.hp.com/hpinfo/globalcitizenship/environment/supplychain/>
View HP's Global Citizenship Report here: <http://www.hp.com/go/report>

Thank you for giving us the opportunity to respond to this report.