

Since December 2008, Carrefour Group has been questioned by various organizations denouncing the non compliance of certain fundamental worker rights by the company Menderes.

In front of these assertions, the Carrefour Group questioned this Turkish supplier who answered to have effectively led an economic downsizing plan following the closure of one of its spinning workshops. In this context, Menderes has said to have proposed, to each of the concerned employees, either a new employment on the basis of their skills or severance pay. Faced with charges of disregard of the freedom of association and the discrimination or intimidation of unionized workers, Menderes denies any discriminatory practice and asserts conforming to the Turkish law on the subject.

After on-site social audits results following serious reference code, the Carrefour Group recorded the existence of several complaints deposited by former employees against the decision of Menderes to lay them off. These procedures are in progress. No major breach in the applicable rules as regards hygiene and security were revealed during these visits.

Since December and the first carried assertions, The Carrefour Group has repeatedly and under diverse forms (verbal conversation, direct mail and finally common mail with the other corporate customers in May, 2009) reminded Menderes of its attachment to the respect of the principles defined by the conventions of the ILO as well as the respect of human rights. Carrefour pursues at present the exchanges with the other corporate customers of Menderes and Menderes itself to work on a solution allowing resolving the current conflict (meeting scheduled with Menderes to discuss the different points of the conflict and with associations altogether with Carrefour labor-union representative).

At this stage however, as customer of the company linked by a commercial contract, The Carrefour Group must legally respect the procedure of current justice but stay opened to any discussion regarding the resolution of the conflict. If the facts are corroborated, Carrefour will not hesitate to take necessary measures against his supplier.

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Levallois the 29th of May 2009