



13 March 2007

Greg Regaignon  
Senior Researcher  
Business & Human Rights Resource Centre  
235 Cucamonga Avenue  
Claremont, CA 91711

Dear Mr. Regaignon:

Thank you for your 6 March 2007 inquiry entitled "Invitation to respond to concerns raised in SACOM's report, 'Clean Computers Campaign: Report on Labour Rights in the Computer Industry in China.'"

Motorola is committed to operating ethically, protecting the environment and supporting the communities where we do business. As part of our commitment to corporate responsibility (CR), we set requirements for our suppliers through our Business Conduct Expectations for Suppliers policy. This policy includes requirements relating to compliance with laws, anti-discrimination, humane treatment of workers, safe and healthy working conditions, freedom of association, and working hours and wages. Read our full policy at [www.motorola.com/citizenship/supplierexpectations](http://www.motorola.com/citizenship/supplierexpectations).

We take a multi-pronged approach to addressing CR issues in our supply chain:

- We conduct audits and training, utilizing third-party experts where appropriate
- We require our direct suppliers to push down CR requirements to their suppliers
- We actively work through industry initiatives such as the Global eSustainability Initiative (GeSI) and the Electronics Industry Code of Conduct (EICC) to promote an industry approach to CR issues
- We respond immediately to issues in our supply chain that we become aware of from various stakeholders

Consistent with this approach, Motorola immediately investigated its relationship with those suppliers attributed to Motorola in the SACOM report as soon as they were brought to our attention. For those suppliers confirmed as being part of our supply chain, we retained an independent auditing firm to conduct audits of their operations and are following up directly to ensure that they are meeting Motorola's Business Conduct Expectations for Suppliers policy and responding to all issues identified in the third-party audits.

To have a lasting impact on improving working conditions, human rights, safety and environmental responsibility within the electronics industry supply chain, solutions must be adopted by the entire industry. Motorola has been actively participating in GeSI to leverage and promote these industry-wide solutions.

For more information on our overall program, please visit [www.motorola.com/citizenship](http://www.motorola.com/citizenship), which includes our annual corporate citizenship report.

Best regards,

John Plyler  
Manager, Supply Chain Corporate Responsibility